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Case Management: The Way of Integrating and Delivering Services within the Context of Mixed Welfare System

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Abstract: As one of core technologies of social work profession, case management has been widely accepted and applied in most of social service fields and human service organizations in Western countries. This article reviews the historical development of case management as well as its multiple perspectives in practicing, taking into consideration of the welfare system transformation in last three decades in the West. The importation of case management into China's particular social context is discussed through examining the effect of mutual-construction between human service technologies and institutional environment. The author summarizes the article by briefly discussing the potential policy and professional support of case management in China.

Key words: case management, mixed welfare system, human service technology

